

Returns Material Authorisation

Claim date		Company name	
Customer PO Ref		Contact name	
EIstat sales order no		Address	
EIstat invoice no		Email	
		Telephone	

<i>EIstat use only</i>	Case / RMA number	Customer reference	Date received
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Send completed forms to customer-services@nexo.com

Item	Part no.	Qty	Description	Serial no.	SME Model	Date	Category	Fault	Comments
<i>Example</i>	10122-3001	1	10122-3001, controller, ems55advanced	CE1220131132404H	THD10	08/12/15	Out of box	Buzzer not sounding	Broken terminal - No power
1									
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									

Returns Material Authorisation

Item	Part no.	Qty	Description	Serial no.	SME Model	Date	Category	Fault	Comments
15									
16									
17									
18									
19									
20									
21									
22									
23									
24									
25									
26									
27									
28									
29									
30									
31									
32									
33									
34									
35									

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